EC-Council

Appeal Form v3



EC-Council

EC-COUNCIL APPEAL FORM v3

Use this form to ask EC-Council to reconsider a decision about your certification, for example an examination result, an eligibility decision, or a decision to suspend or withdraw a certification. Send the completed form and any evidence to certmanager@eccouncil.org.

Deadlines: Examination related appeals within seven (7) calendar days of the examination date, all other appeals within sixty (60) calendar days of EC-Council's written decision. Late appeals cannot be considered.

Section A – Your details

Full name (as registered)	
Email address	
EC-Council member / certification ID (if certified)	
Phone (optional)	

Section B – The decision you are appealing

Type of appeal (tick one):

- ◯ Examination result
- ◯ Examination item (question) I believe is incorrect
- ◯ Examination delivery or proctoring affected my result
- ◯ Eligibility / application decision
- ◯ Certification, recertification or CPE decision
- ◯ Suspension, withdrawal or sanction
- ◯ Other (describe):

Examination title	
Exam date	
Delivery (Pearson VUE centre / ECC remote / ETC – name and location)	
Exam voucher	
Date of EC-Council decision (non-exam appeals)	

Section C – Grounds for your appeal

Please explain what you believe was wrong and why, and what outcome you are asking for. Appeals can be upheld where there is evidence of an error or fault in the process, the examination, its delivery or the decision.

Section D – Evidence attached

- ☐ Score report
- ☐ Screenshots / photos / error messages
- ☐ Correspondence with EC-Council, Pearson VUE or the testing centre
- ☐ Other (describe):

Section E – Declaration

I confirm the information in this form is accurate. I understand that EC-Council will review my examination and certification records to investigate this appeal, and will keep my information confidential. I understand I will receive an acknowledgment within 2 working days and a decision within 30 calendar days, and that I may appeal the decision to the EC-Council Scheme Committee.

Signature: Date: